



Diagnostic checklist

Customer diagnostic questionnaire

Symptoms

- No crank
- Engine cranks
- Hard starting
- Starts then stalls
- Rough idle
- High idle
- Low idle
- Fluctuating idle

- Engine misfire
- Hesitates on acceleration
- Stalls on deceleration

- Poor fuel economy
- Vehicle blows smoke
- Vehicle smells of fuel

- Vehicle has burning smell
- Engine noisy
- Driveline noise

Other:

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Check engine light on

- Always
- Comes on and off
- On last week
- On last month
- On today

Has the vehicle been

- Regularly serviced
- Recently worked on
- To another workshop for diagnostic repairs
- Had additional repairs
- Fitted with accessories
- Remapped or re-chipped
- Had battery replaced
- In an accident
- Fitted with fuel saver
- Run very low on fuel
- Fitted with a new fuel filter
- Pressure cleaned
- Driven through deep water
- Not driven for a long time
- Using excessive oil

Type of fuel

- 85 E10
- 91 Regular ULP
- 95 Regular ULP
- 98 Premium ULP
- Diesel standard
- Diesel premium
- Diesel biofuel
- Fuel additive added
- Other:

The fault occurs

- Always
- Once or twice a week
- Once a month
- Just started
- Since owning the vehicle
- When you drive
- When someone else drives

What engine temperature

- Cold
- Warming up
- Normal operating temperature
- Hot
- All of the above

Outside temperature

- Cold
- Warm
- Hot
- Raining
- Other:

Driving conditions

- Accelerating
- Hard / Medium / Light
- Decelerating
- Cruising
- Low speed High speed
- 0 > 20 Km/hr
- 20 > 60 Km/hr
- 60 > 80 Km/hr
- 80 > 100 Km/hr
- Over 100 Km/hr
- Cornering
- Off road driving

Additional technical notes

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Name

Signature

Date

Vehicle Rego