

# Capricorn Holi Tour India

18 - 30 March 2024

## TERMS AND CONDITIONS

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### BOOKINGS CONDITIONS

Please note the following Special Group booking conditions:

- The costing is subject to availability, seasonality, changes and is based on a minimum number of 20 (twenty) passengers travelling together (listed above) and is based on single or twin share arrangements. Any variation of the above will result in a requote.
- Wendy Wu Tours has made no reservations relating to the outlined quotation. However, reservations will be made upon your advisement and receipt of a booking form with a initial deposit of \$600.00 for the group; this will later be offset to a passenger booking.
- The total balance is due 90 days prior to the commencement date.
- Additional deposit TBA once dates are confirmed.
- International flights are subject to availability at the time of advisement of passenger's names and receipt of per person deposit (when international flights are included in the quotation)
- If the minimum number of passengers is not met, alternative options will be discussed and reviewed on a case by case basis. If alternative options are not suitable the arrangements will be cancelled with a refund of deposits (pending cancellation fee if within 70 days prior to departure)
- The single supplement is applicable to all single travellers.
- Changes to the itinerary may be made at the discretion of Wendy Wu Tours.

### CANCELLATION POLICY

All cancellations must be made in writing to Wendy Wu Tours and will be subject to the following cancellation charges from the date the written cancellation is received:

1. More than 91 days prior to departure; loss of deposit plus any administration fees.
2. From 90 days prior to departure; 100% of total tour cost. In the event of a cancellation any refunds will be less administration fees including visa, transfer fees, fuel surcharge and any other airline cancellation fees and any applicable amendment fees. Regrettably cancellation charges and fees cannot be waived. There can be no exceptions. No refund will be made for any unused portions of the holiday after the departure date. Please note that employees of any overseas company or staff of Wendy Wu Tours outside Australia are not authorised to give any guarantees or agreements to customers in respect of refunds or any other matters.

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## SQ BOOKINGS CONDITIONS

- All bookings will be held directly by SQ. Wendy Wu Tours will not have control of each booking; subsequently any changes will be made through SQ.
- **Passport bio pages will be required by Wendy Wu Tours and SQ no later than 90 days prior to departure.**
- This group allotment is based on 10 passengers travelling together. If the minimum number of passengers is not reached, we will need to requote the full itinerary including the airfares. Depending on the passenger numbers confirmed Wendy Wu tours may need to hold and confirm flights in our computer reservation system as per normal. Flights will be subject to availability and any additional fare difference, tax and fuel surcharge will be charged to each passenger accordingly.
- Once all seats are secured at the original group fare, any additional seats requested are not necessarily at the same fare. Any further group allocation seats added will need to be re-costed at time of increasing passenger numbers.
- All passengers must book the exact same group flights mentioned above.
- Rebooking is permitted at an additional cost after the ticket has been issued. The fare will be subject to change and a reissue fee will also be charged at an additional cost to the above change fee.
- Name changes after ticket issuance will be classified as a cancellation and will be rebooked. Fees will be applicable.
- Seating cannot be requested on this SQ group allocation.
- Frequent Flyer Points will not be accrued on Economy Class group fares.

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## SQ CANCELLATION POLICY

### *Before ticketing and departure:*

1. More than 91 days prior to departure: No Fee
2. From 90 days- 45 days: cancellation fee of \$200pp
3. Between departure and inside 45 days: \$350pp

### *After ticketing and before departure:*

Cancellation fee \$350

### *After departure:*

No refund